

# PMO SUPPORT FOR MANAGING IT PROJECTS

## WORLDWIDE INSURANCE GROUP

### Main Goals

To provide operational support for managing the entire portfolio of projects and application areas throughout their lifecycle according to corporate standards.

### Project Activities

- Definition of profiles best fit to support PMs in the execution of Project Management activities according to standards
- Operational support to all areas of Project Management and PMO: (e.g.: stakeholders, scope, planning, reporting, monitoring, risk, ...)
- Operational support is provided in integration areas (e.g.: demand, scheduling, capacity, quality, budget)
- According to project complexity, services are provided with different levels of seniority and/or different sets of skills (es: scheduling, capacity, risk management, change request management, project administrative and financial management)

### Main Achievements

- Harmonization of integrated Project Management processes across all software production areas and organizational units
- Time-to-report compliant with User and/or Corporate project progress reporting
- Project deliverable planning and rescheduling based on software factory capacity
- Integrated Project Scope and Risk Management
- Integrated Project and Maintenance/Evolution Demand Management

PROGRAM & DEMAND  
MANAGEMENT OFFICE  
(GOVERNANCE,  
CONTROL STANDARD)

MONITORING,  
CONTROLLING AND  
REPORTING

IMPACT AND COST  
ESTIMATES