

Online Tour of Data Center

-Initiatives for Climate Change and Introduction of Data Center Business and Facilities-

March 16, 2022 Investor Relations Office, Corporate Headquarters NTT DATA Corporation

Online Tour of Data Center -Initiatives for Climate Change and Introduction of Data Center Business and Facilities-

Wednesday, March 16, 2022, 3:00pm-4:30pm (JST)

- O. NTT DATA's Initiatives to realize a sustainable society (3:05pm 3:15pm)

 Speaker: Toshi Fujiwara, Senior Executive Vice President and Representative Director
- 1. Company-wide efforts to address climate change and medium- to long-term green initiatives (3:15pm 3:25pm)
 Speaker: Toru Shimogaki, Head of Green Innovation Office, Corporate Headquarters
- 2. Measures for Carbon Neutrality of Data Centers (3:25pm 3:35pm)

 Speaker: Shigeyoshi Horiguchi, Senior Manager, Facility Management Division, Consulting & Solutions Sector
- 3. Data Center Business Overview (3:35pm 3:45pm)
 Speaker: Hiroyuki Norikane, Executive Manager, Data Center & Cloud Services Division, Consulting & Solutions Sector
- 4. Facility Introduction of Mitaka Data Center EAST (3:45pm 4:15pm)

 Speaker: Shigeyoshi Horiguchi, Senior Manager, Facility Management Division, Consulting & Solutions Sector
- 5. Q&A Session (4:15pm 4:30pm)



NTT DATA Initiatives to Realize a Sustainable Society

March 16, 2022 Toshi Fujiwara, Senior Executive Vice President and Representative Director NTT DATA Corporation

0-1. The History of NTT DATA

Privatized



4 1985



1967

DATA Communication
Bureau Established

1988 System Integration & Data Communication Business



1973

Zengin System

1980 Online Welfare System 1984 CAFIS Credit Card Payment System

2008

Disaster Response

Communication

System

2014
Vatican Library
Digital Archiving
Project

1978
Emergency
Medical
Information
System (EMIS)



1996
Wide-area
Disaster
Information
System & EMIS

2010
Public
Employment
Agency
System

2020 COVID-19 Support

0-2. Mission Statement

Our Mission Statement

NTT DATA uses information technology to create new paradigms and values, which help contribute to a more affluent and harmonious society.



0-3. Change in Positioning of Sustainability



0-4. NTT DATA Group's Vision for a Sustainable Society

Realize a sustainable society through business



0-5. Reducing GHG Emissions Across Society with Technology

Two types of Green Innovation

Green Innovation Of IT

Reduction of GHG emissions through the supply chain

Promote carbon neutrality throughout the entire life cycle of IT systems, including data centers Green Innovation by IT

Contributing to the greening of clients and society toward carbon neutrality

Utilizing our digital technologies to make our clients and society carbon neutral and enhance their resilience to climate change



0-6. NTT DATA Group GHG Emissions Reduction Targets



SBT 1.5°C
*12th company in Japan



2020 Results

Scope 1.2: 31% reduction

Scope 3: 28% reduction

(compared to FY2016)

2030 Target



Scope 1.2: 60% reduction

Scope 3: 55% reduction

(compared to FY2016)

2040 Target

Achieving Carbon Neutrality

Scope 1·2*

^{*} Carbon neutrality of Scope 3 will be achieved by FY2050.

of IT 0-7. NTT DATA Group GHG Emissions

Promoting reduction of co2 emissions

Upstream supply chain Supplier

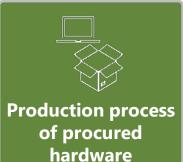
Scope 3

NTT DATA

Scopes 1 & 2

Downstream supply chain Client

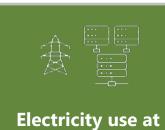
Scope 3







Electricity use at offices



data centers









System use at client premises

0-8. Steps Toward GHG Reduction



Digital technology can play a major role in data analysis & utilization for corporate activities.

Visualization

Correct understanding of direct & indirect

emissions in business & extraction of factors that make up large proportions.

Reduction / Optimization

Plan & implement initiatives to reduce & optimize specified factors.





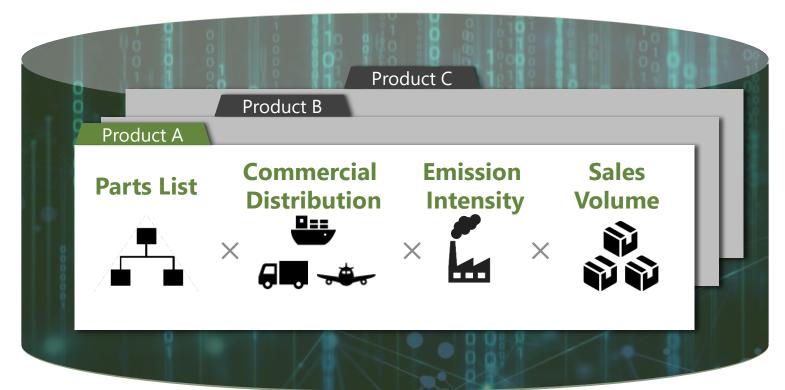


0-9. Visualization of GHG Emissions

Visualize GHG emissions for each product by unified managing of global commercial distribution master and calculating emission intensity and sales volume



Linkage to peripheral systems

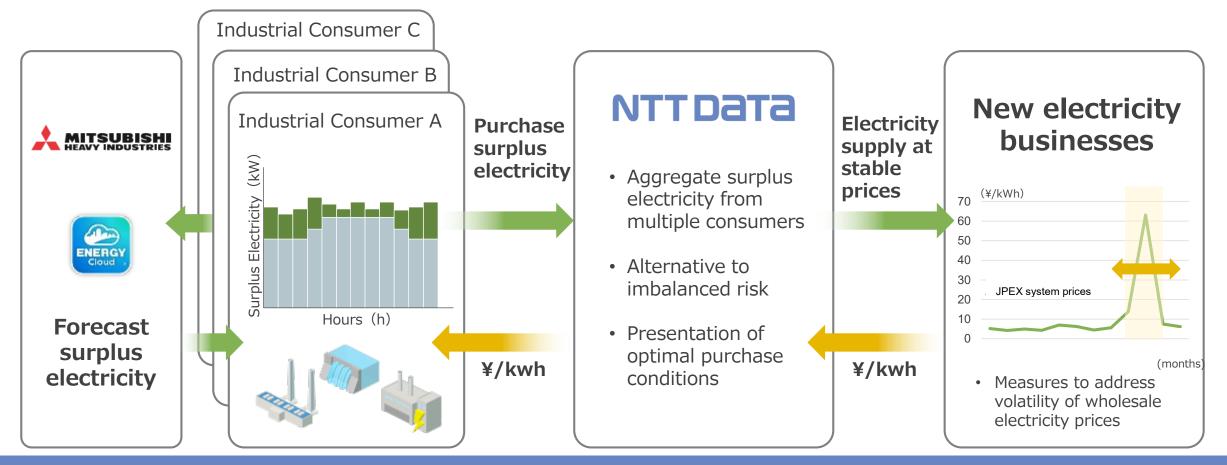




Timely information disclosure

Forecast & control surplus electricity from power generation.

Profit by supplying surplus electricity to power provider who wish to secure a stable electricity supply.



0-11. Realization of a Sustainable Society with Green Innovation





Company-wide efforts to address climate change and medium- to long-term green initiatives

March 16, 2022 Toru Shimogaki, Head of Green Innovation Office, Corporate Headquarters NTT DATA Corporation

1-1. Structure to Promote Climate Change Initiatives

As a company that leads social change through digital technology, NTT DATA helps various clients and industries reduce CO₂ emissions and contributes to building a decarbonized society.

Climate Change Action Committee



Chair
Fujiwara
Senior
Executive VP



Vice chair
Sasaki
Executive
VP



Secretariat
Tomioka
Head of the
ESG Promotion
Department

Overseas group companies

Cooperation

Green Innovation Office
Head/ Shimogaki



Cooperation

Domestic segments

Innovative energy-saving system for data centers

Use of advanced technologies, such as liquid immersion cooling system, Al/IoT



Introduction and creation of renewable energies



Supporting clients from strategy planning to information disclosure



Creating CO₂ emissions standards for IT systems



Visualization and optimization in the cross-industry supply chain

1-2. Overview of Green Innovation Office

Green Innovation Office, the promotion function of Climate Change Action Committee, was established to manage and promote decarbonization efforts in Japan and overseas in an integrated manner.



1-3. Pursuing Carbon Neutrality Together With Global Initiatives











Express support for the TCFD Recommendations in March 2021

Placing climate change responses as an important management issue, NTT DATA promotes company-wide activities and ensures transparency of public activities.

Receive the SBT 1.5°C target certificate in June 2020

In March 2021, NTT DATA declared the Business Ambition for 1.5°C. NTT DATA is the 12th Japanese company that expressed support for the SBT Business Ambition for 1.5°C and received the SBT 1.5°C target certificate.

In March 2021, NTT DATA participated in the **RACE TO ZERO Circle** that is led by the United Nations Framework Convention on Climate Change (UNFCCC) through the **Business Ambition for 1.5°C** campaign. It also participated in the **JCI RACE TO ZERO CIRCLE** organized by the Japan Climate Initiative as a member. Through these activities, NTT DATA works to help make society carbon neutral.

Start activities as a supply chain member in April 2021

About 200 companies, government agencies, and other bodies around the world, including 13 Japanese companies, government agencies, and others participate. (as of June 2021)

Express support for Challenge Zero in April 2021

In cooperation with the Japanese government, the Japan Business Federation promotes measures to realize a decarbonized society, which is the long-term goal of the Paris Agreement.

As for the use of these initiative logos by respective companies, please refer to the following website. https://home.groupwide.net/nttdata/soumu/kankyo/climateaction/initiative.html.

1-4. NTT DATA Included in CDP's "Stories of Change"

A renowned international NGO praised NTT DATA for climate change initiatives.

Tips for success

Set ambitious long-term

commitments and align them with your business strategy;

change information. It is especially

important to consider risks and

including clients, suppliers, employees, and others related to

shared goals, and develop joint

▼ Develop cutting-edge green

business activities.

Consider risks and opportunities

based on the latest climate

opportunities for clients:

activities; and

- Our case study was featured in CDP Stories of Change as one of the nine global change case studies.

*CDP: The most authoritative international NGO in the field of climate change.





Creating a Sustainable Society by Leveraging Digital Technology

NTT DATA is a leading global IT services provider, operating in 208 cities across 55 countries with approximately 140,000 professionals, providing IT services to various organizations and businesses. Our mission is to build long-term relationships with clients, to do this we strive towards carbon neutrality in collaboration with them and a wide range of partners and colleagues across the dobe.

NTT DATA aims to achieve carbon neutrality by or before 2040. We set science based targets aiming to decarbonize 60% by 2030 compared to 2016. We are also part of initiatives including 'Business Ambition for 1.5°C; CDP Supply Chain Program, and Green Software Foundation. We aspire to play a leading role in reaching global carbon neutrality.

NTT DATA provides IT services to support mission-critical social infrastructure for governments, financial institutions, and releconformunications, as well as diverse IT services to support clients. Extreme weather caused by climate change has the potential to disrupt social systems and business activities. Tackling climate change is an essential action for us to help clients and society, and we believe that our efforts in helping society to be arranter through IT will help out clients. NTT DATA recognizes that climate change is a global issue, and to tackle it transformation of social structures will be required. We offer consulting services to clients to cope with climate change, and decarbonize strategies to achieve carbon neutrality, so we contribute to global society by leveraging our IT services.

To successfully provide IT services, collaboration with suppliers is vital. To help drive forward decarbonization, we joined the CDP Supply Chain Program in April 2020, and we continuously working to improve our approach and communications to increase supplier engagement in carbon neutrality. To accelerate our activities to tackle climate change, we established the Green Innovation Office in October 2021. The initial goals are to develop technology for green innovation, create global standards, and strengthen global one-stop green business and solutions.

As part of NTT Group, a leading global information and communication technology group. NTT DATA is promoting IONN, "Innovative Optical and Wireless Network concept, IONN is the next generation integrated infrastructure for telecommunication and computing, enabled by photoelectric fusion technologies. Its advantages compared to existing infrastructure, include low energy consumption, as well as high capacity and low latency, and thus it will contribute to weduced energy consumption.

We are also working on saving energy in our data centers including equipment. Green data center has earned a LEED gold certification and uses cooling systems using outside air, solar power, Al and IoT to achieve maximum energy efficiency.

To drive forward the carbon neutrality of IT services, we joined the non-profit foundation, Green Software Foundation, as a steering committee member in September 2021. We are engaged in developing methods and global standards for software development, system integration and operation, which enables software to operate with low energy consumption and maximum efficiency.

Toshi Fujiwara, Representative Director and Senior Executive Vice President

Summary

Goal:

- -Achieve carbon neutrality by 2040
- -Achieve SBT1.5℃ by 2030 (decarbonize 60% compare to FY2016)

Past initiatives:

- -Joined CDP Supply Chain Program in April 2020
- -Joined Green Software Foundation as a steering committee member in September 2021 (First company in Asia)
- -Established Green Innovation Office in October 2021

Future:

NTT DATA will further strengthen its global initiatives including CDP, create a new society by connecting various people and organizations globally, and work together with you to achieve carbon neutrality.

https://cdn.cdp.net/cdp-production/comfy/cms/files/files/000/005/269/original/Stories of Change 2021.pdf

https://www.nttdata.com/jp/ja/news/services_info/2022/012000/

1-5. Certified as the first CDP Gold Partner in Japan

Collaborating with CDP to further promote green innovation to decarbonize global society



NTT DATA has been certified "Climate consultancy" and "Software" out of ten categories.

Climate consultancy

The category recognizes companies that work together with their customers and society to become carbon neutral, from strategy development to implementation.

·Software

The category recognizes companies that design and build systems to make customers and society carbon neutral.

^{*}As of February 2022

1-6. GHG Emission Reduction Targets for 2030 to Achieve Net-Zero Emissions (Scope 1-Scope 3)

NTT DATA supports the Business Ambition for 1.5°C and have set our own greenhouse gas emission reduction targets for 2030 as NTT DATA Group.

BUSINESS 1.5°C



NTT DATA Group's GHG emission reduction targets Scopes 1 and 2 reduction target for the end of FY2030

: 60% reduction from FY2016 31% reduction in FY2020

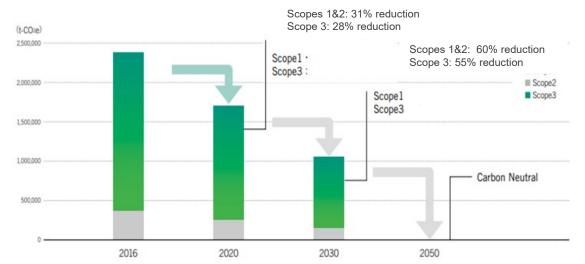
Scope 3 reduction target for the end of FY2030:

55% reduction from FY2016

28% reduction as of the end of FY2020

Toward achieving carbon neutrality by 2050







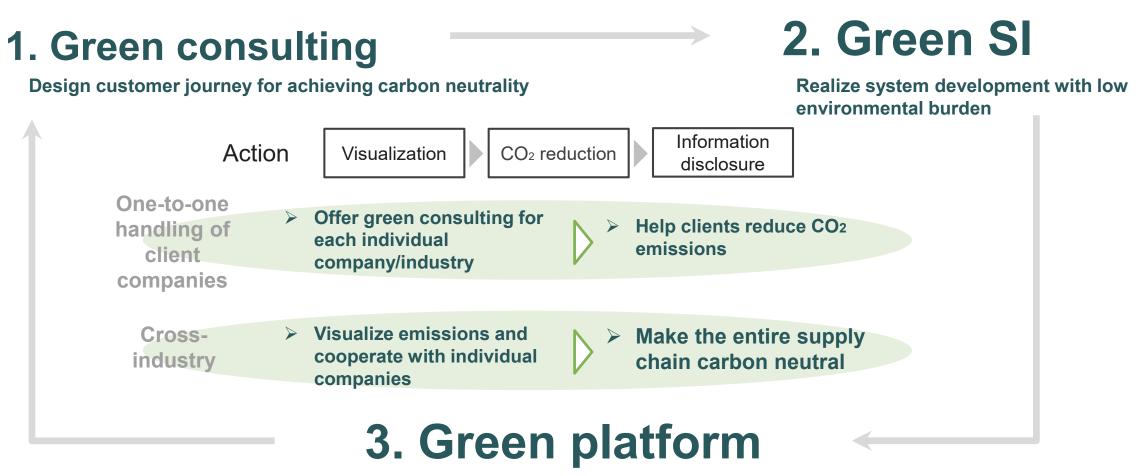
DRIVING AMBITIOUS CORPORATE CLIMATE ACTION

Support for SBT Business Ambition for 1.5°C Received the SBT 1.5°C certificate

(12th company in Japan)

1-7. NTT DATA's Green Innovation Business Initiatives

NTT DATA caters to the needs of each individual company with three major pillars of consulting, SI, and platform to ensure priority given to green businesses and lead cross-industry carbon neutrality.



Create "standards" of emissions and make it easier to realize visualization and cross-industry cooperation

1-8. NTT DATA Begins Offering Green Consulting Service

On January 14, 2022, NTT DATA started green consulting service We support our clients from strategy planning to implementation toward carbon neutrality

Home/News

NTT DATA Begins Offering Green Consulting Service Supporting Customers from Strategy Planning to Implementation Toward Carbon Neutrality –

News release/NTT DATA

January 14, 2022

NTT DATA Corporation

On January 14, 2022, NTT DATA Corporation (Headquarters: Koto Ward, Tokyo, President and Chief Executive Officer, Representative Director; Yo Honma, hereafter "NTT DATA") began offering a green consulting service to realize a carbon-neutral society. This service is to provide comprehensive support for customers, irrespective of the public and private sectors, from planning carbon-neutral strategies suited for the characteristics of respective industries to implementing emission reduction using digital technologies owned by NTT DATA. Especially, when it comes to visualization of greenhouse gas emissions, which will be increasingly required going forward, we will provide support not only to simply visualize them but also to realize visualization to help clients reduce emissions on the basis of our original five-scale level definition. In introducing the service, we will help clients establish emission visualization processes considering feasibility and effects in a way suited for the business conditions of respective client companies.

Background

With social conditions toward carbon neutrality changing dramatically, such as global policy measures including EU taxonomy, demands from client companies to disclose information on greenhouse gas emissions and reduce emissions, and responses to climate change initiatives, all industries, companies, and municipalities are required to work on the issue of climate change from multifaceted and medium-and long-term perspectives.

Aiming to achieve the "NTT Green Innovation toward 2040," NTT DATA is working to reduce our company's greenhouse gas emissions while making the most of our digital technologies to help customers and society become carbon neutral. To that end, NTT DATA offers a green consulting service to comprehensively support clients from strategy planning to implementation on the basis of the characteristics of respective industries.

About the news release

Information on the news release, such as the content, price, and specifications of the service or the product, and contact, is as of the release date and could be changed without prior notice. Also, please note that as for plans, targets, and other information published in the news release, results could be different from estimates because of various risks and uncertain facts.

Distribution of news releases

To give you updates on news releases, we have an e-mail delivery service.

To apply, click here.

https://www.nttdata.com/jp/ja/news/release/2022/011400/

1-9. NTT DATA Begins Offering Green Consulting Service

• To visualize GHG emissions, which is increasingly needed these days, NTT DATA provides support to help clients reduce emissions through visualization, rather than simply visualizing emissions, on the basis of our original five-scale level definition.

Cooperate with suppliers and other firms

By a company alone

Level 1: Cooperation with suppliers is essential.

Level 2: Efforts of suppliers can be reflected on emissions!

Level 4

Visualization of emissions from the entire society through crossindustry cooperation

`

Conventional and ordinal visualization method

Level 0

Minimum visualization of the company's emissions

Level 1

Estimates on emissions from the supply chain (Scope 3)

Level 2

Realize visualization of emissions that reflects the company's reduction efforts

Emission reduction PDCA can be done within the own company

Possible to have correct understanding of the company's own emissions and reflect emission reduction efforts on calculation results.

Reduction PDCA involving other companies can be done.

Possible to accurately reflect emission reduction efforts of suppliers and clients on Scope 3.

PDCA ner can be

Level 5

Visualize emissions

from the entire supply

chain through

intercompany data

linkage

Possible to have correct understanding of emissions from respective companies and their

Reduction actions

can be done.

relevance.

involving the society

✓ Possible to visualize bottlenecks of reduction and take effective measures to reduce emissions.

Purpose and meaning of visualization

- Estimates based on accounting and purchasing information
- For reporting and a nnouncement as an early step

Possible to report the company's Scope 1/2 emissions to the Environment Ministry's reporting system (SHK system), the company's own sustainability report, and CDP.

Possible to report the company's Scope 1/2/3 emissions to the Environment Ministry's reporting system (SHK system), the company's own sustainability eport, and CDP.

reduction and take effect measures to reduce emissions.

1-10. CO2 Emission Reduction Steps to Be Taken Together with Suppliers

2. Green SI

To reduce CO₂ emissions, it is important to **visualize** emissions from suppliers, make a **reduction plan** equivalent to SBT 1.5°C and **implement reduction measures** in line with the plan.



Visualization

Correct understanding of direct and indirect emissions in business and extraction of factors that make up large proportions

- ✓ Purchases
- ✓ Employees' activities
- ✓ Production activities
- ✓ Supplied electricity, etc.



Reduction plan

Planning reduction approaches for each scope to address factors specified



Implementation and

Implementation and continuous monitoring

1-11. Case Example in NTT DATA

Visualization of Emissions

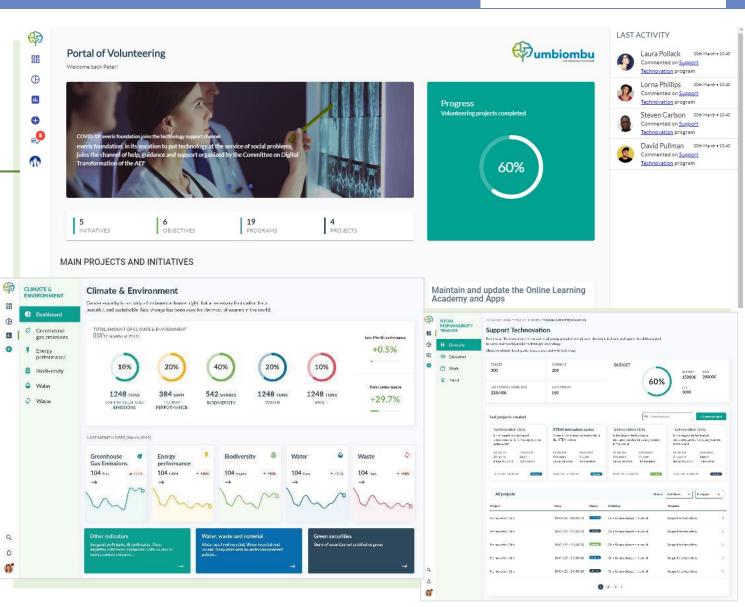
1. Green consulting

2. Green SI

SAP saas solution | Visualization service

NTT DATA EMEAL

- Linking with back office data makes it possible to collect highly credible information with traceability
- Working to visualize emissions using ServiceNow and other solutions as well as SAP



1. Green consulting

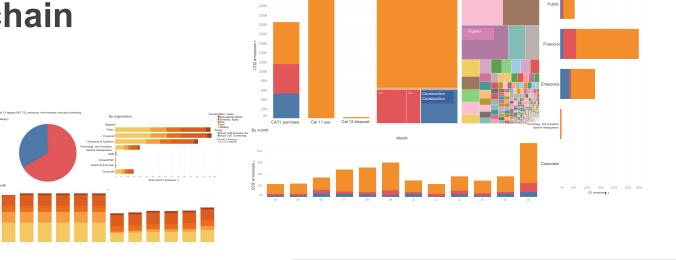
2. Green SI

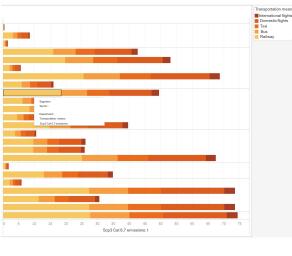
Emission visualization and reduction measures via NTT DATA supply chain

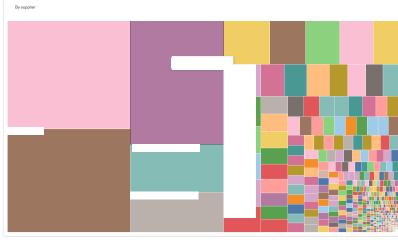
As for emissions from the supply chain, NTT DATA visualizes emissions from the entire company and those from respective organizations and promotes emission reduction including green purchasing.

Image of emission visualization implemented on the portal site for employees (right)

Various visualization of GHG emissions; by organization, by building, by GHG Scope category, by supplier, etc.







1-13. Green Consulting Service for Manufacturers

3. Green platform

To help make the whole society carbon neutral, NTT DATA utilizes Mitsubishi Heavy Industries' Al solution "ENERGY CLOUD®" to sophisticate green consulting service for manufacturers and began offering the service on January 27.

<Range of the latest sophistication >

Visualization of GHG emissions

Simulation of investment in fuel conversion facilities

Proposal of utilizing surplus electricity from in-house power generation for industrial use

By combining NTT DATA's green consulting method with MHI's ENERGY CLOUD® plant simulations and digital twin building technology, we support customers in the manufacturing industry to achieve carbon neutrality.

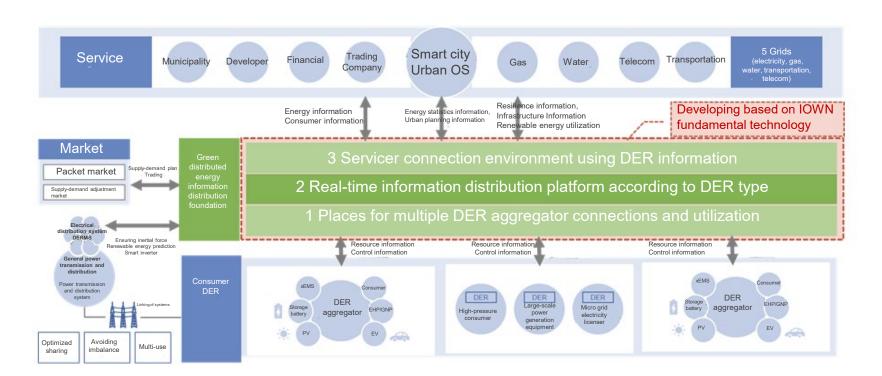
https://www.nttdata.com/jp/ja/news/release/2022/012701/

1-14. NTT DATA Starts to Build a Distributed Energy Information Distribution Platform Toward Carbon Neutrality

A proof of concept will be conducted in FY2022

Aiming to achieve high-speed processing of distributed energy information for 30 million units at periods of several seconds to one minute in FY2025

Green distributed energy information distribution platform



By developing the platform, we visualized distributed energy, and enabled to utilize data (grasping, forecasting, and controlling), and realize services (trading).

https://www.nttdata.com/jp/ja/news/release/2022/012800/

A global nonprofit organization working on green software development It establishes an ecosystem to develop green software, such as standards, tools, and education.



Established in May 2021 by Microsoft, GitHub, Accenture, and ThoughtWorks



Offer standards, tools, best practices, and education to develop green software

Vision

Change the culture of software development to make sustainability an important item



Contribute to reducing
GHG emissions by 45% in
the ICT sector by 2030

NTT DATA participates as a sixth core member company promoting green software development on a global scale

https://www.nttdata.com/jp/ja/news/release/2021/091600/

1-16. Alpha Version of "Software Carbon Intensity (SCI)" Specification

The Green Software Foundation (GSF) created an alpha version of Software Carbon Intensity (SCI) specification that defines a methodology for calculating the rate of carbon emissions for a software system (December 6, 2021).

In line with the release, six GSF steering member companies issued press releases on the same day (at different times and with different texts).

Under the leadership of Microsoft, late-joining NTT DATA also contributed to the discussion.

What is SCI?

- A score to compare carbon emissions from software per unit processing
 - > Standards like the "fuel economy" for automobiles
 - > It is not CO₂ emissions themselves, but it is a score.
- SCI can be used to compare emissions from software programs and improve implementation.



Carbon emissions from electricity

Electricity

Carbon intensity

of electricity

Thermal power

Nuclear power

Nuclear power

Wind power etc.

Carbon emissions from hardware

Total HW

usage hours

(e.g., one transaction)

Hundle description

Total Hundle description

Hw's total

carbon emissions

Durable years

Future of GSF

- ✓ Planning to improve to create the 1.0 version
- ✓ Holding assets and events for rollout

Standards	Assets		Events	
SCI ver1.0	Tools	Open data	Hackathons	Training

NTT Data's purpose

✓ Develop SCI to promote our measures

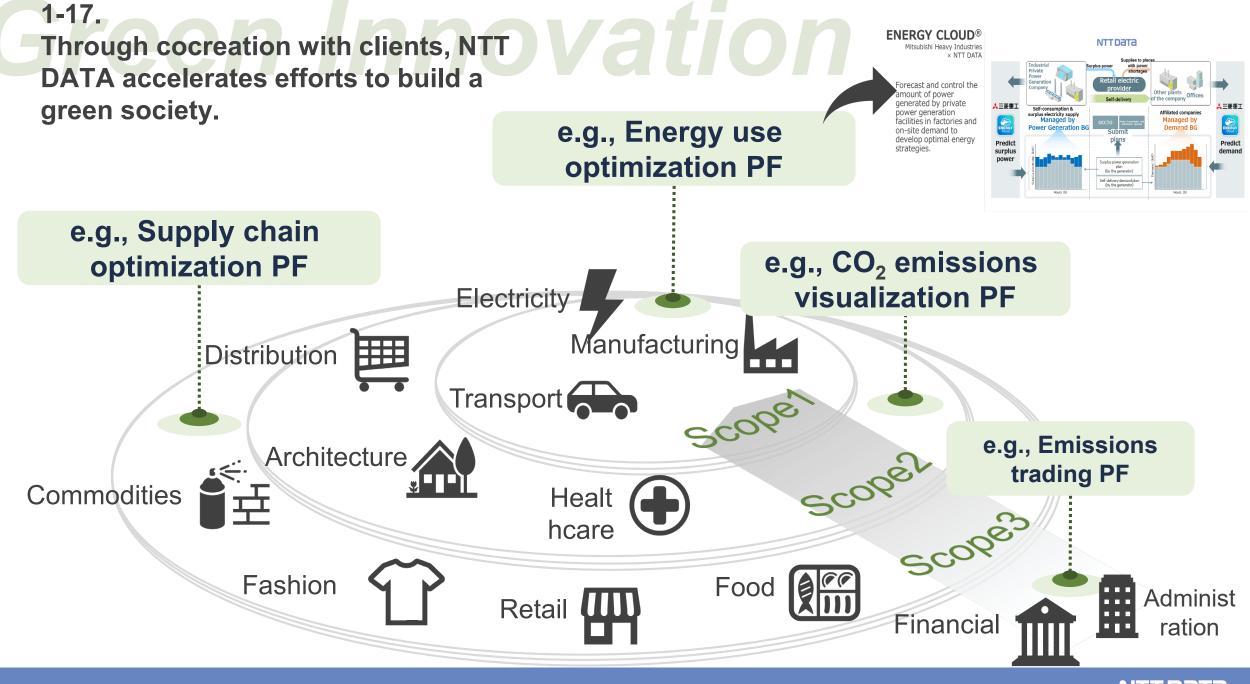
Measure 1: Standards for emissions in the process of development (measurement)

Measure 2: Standardizing of electricity consumption visualization tools, etc.

Green Software Foundation logo is a trademark of Linux Foundation registered in the US and other countries

https://www.nttdata.com/jp/ja/news/release/2021/120601/

^{*} This material uses a simplified explanation to help readers understand, but in the official definition, the emissions from hardware are calculated with a math formula taking into account multiple devices.



1-18. NTT DATA ANSER/CAFIS/OpenCanvas as well as Toyosu Center and Annex buildings will be introduced 100% renewable energy

NTT DATA has set the goal of using **100% renewable energy** at all of **our own DCs by 2030**.

We decided to use 100% renewable energy at the operation centers of the payment/financial services ANSER®, CAFIS® as well as the digital transformation infrastructure OpenCanvas® from April 2022.

We also decided to use 100% renewable energy for all the electricity used for Toyosu Center Building and Toyosu Center Building Annex.

Two of Toyosu head office buildings are used by approximately 15,000 employees during peak hours.

We utilize green energy service provided by Mitsui Fudosan for renewable energy procurement.

→ We contribute to reduce carbon emissions through clients' supply chains

1-19. Summary: NTT DATA Group's Green Innovation Initiatives

Establishment of Green Innovation Office

⇒Promote green initiatives on a global scale

Pursuing Carbon Neutrality Together With Global Initiatives

- ⇒Global partnership with CDP, etc.
- ⇒support SBT Business Ambition for 1.5°C (Scope1-3)

NTT DATA's Initiatives for Green Innovation

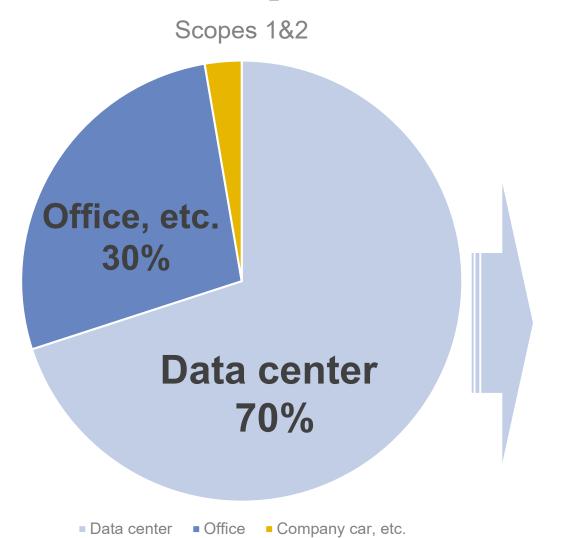
- ⇒Ensure priority given to green businesses and lead cross-industry carbon neutrality with three major pillars of consulting, SI, and platform.
- ⇒Founded an ecosystem for software development through **Green Software Foundation**

Implementation of 100% renewable energy

⇒ANSER/CAFIS/OpenCanvas, Toyosu Center Building and Annex buildings 100% renewable energy use in 2022

1-20. Reduction of NTT DATA's CO₂ Emissions

Current status of CO₂ emissions from NTT DATA Group





Next

Horiguchi from the Facility Management Division will explain measures to achieve carbon neutrality of data centers that account for 70% of NTT DATA's emissions (Scopes 1&2)



Measures for Carbon Neutrality of Data Centers

March 16, 2022 Shigeyoshi Horiguchi, Senior Manager, Facility Management Division, Consulting & Solutions Sector NTT DATA Corporation

NTT DATA's Green Initiatives

2-1. Published on the Nikkei Sangyo Shimbun on New Year's Day 2022

Next Medium-term Management Plan will focus on two pillars of "digital" and "green" to expand business

"Toward a decarbonized society, NTT DATA will pursue green business activities as well as supporting client companies and the society to be greener. For our own company, we will improve energy efficiency of data centers and purchase renewable energies, among other measures."

"For clients, we will not only build energy-saving systems for respective companies but also offer systems that can be used by multiple companies across industries."



President Honma aims to expand business while focusing on "digital" and "green"

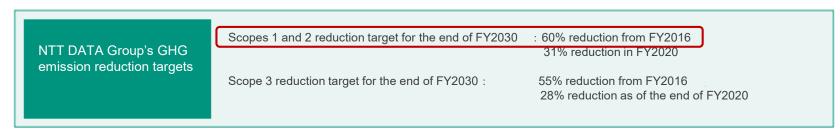


Energy efficiency of data centers is being improved

2-2. GHG Emission Reduction Targets for 2030 to Achieve Net-Zero Emissions (Scope 1-Scope 3)

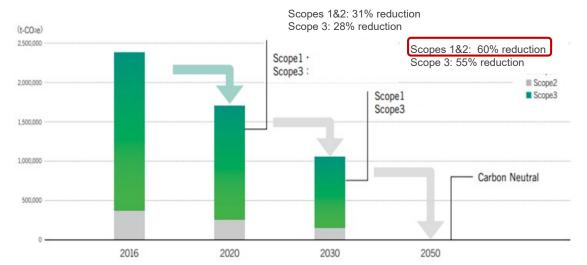
To achieve SBT target of 60% reduction, NTT DATA reduces energy consumption in data centers and offices.

BUSINESS 1.5°C



Toward achieving carbon neutrality by 2050

FY2020 results (compared with FY2016)





DRIVING AMBITIOUS CORPORATE CLIMATE ACTION

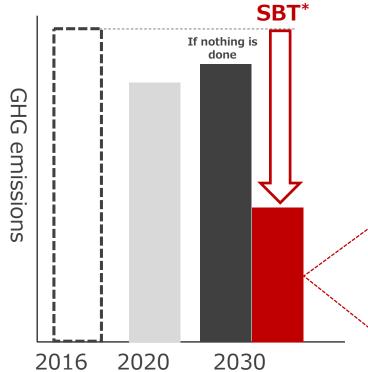
Support for SBT Business
Ambition for 1.5°C
Received the SBT 1.5°C
certificate

(12th company in Japan)

2-3. NTT DATA Group's Greening Targets for Corporate Activities

Reduce energy use in data centers by working across industries and technologies from both the facility and IT perspectives

- •About 70% of our carbon emissions (Scope 1&2) come from data centers
- •In accordance of NTT Green Innovation toward 2040, we declared to achieve carbon neutrality in data centers by 2030
 - Measures to achieve the SBT of 60% reduction



*SBT: Science Based Targets. An indicator of GHG reduction targets set by companies over the medium to long term, consistent with the levels required by the Paris Agreement.

1. Improving air conditioning operations in data centers

• Improve the exhaust heat in machinery rooms to promote energy saving of air conditioners

2. Utilizing the latest energy-saving technologies

• Control air conditioning according to IT load conditions, monitor resource management, and consider innovative energy-saving solutions

3. Energy-saving of IT equipment

• Low power consumption, introduction of IT equipment capable of handling high temperatures, and ensuring reliability

4. Green energy procurement

• Introduce renewable energy electricity, not only based on certifications, but quality considerations.

2-4. IT Service Provision Model That Realizes Carbon Neutrality: Early case

- Advanced implementation of energy reduction measures (1. improved operation (survey/improvement) + 2. new technology (SmartDash/air conditioning IoT) + 3. renewable energy (green certificate)) using the cloud common IT foundation (OpenCanvas).
- Using OpenCanvas as **an ideal model for horizontal rollout**, NTT DATA aims to **achieve the SBT targets and carbon neutrality at data centers by 2030**.

1. Improving air conditioning operations in data centers

Improve the exhaust heat in machinery rooms to promote energy saving
 of air conditioners.

2. Utilizing the latest energy-saving technologies

 Control air conditioning according to IT load conditions, monitor resource management, and consider innovative energy-saving solutions

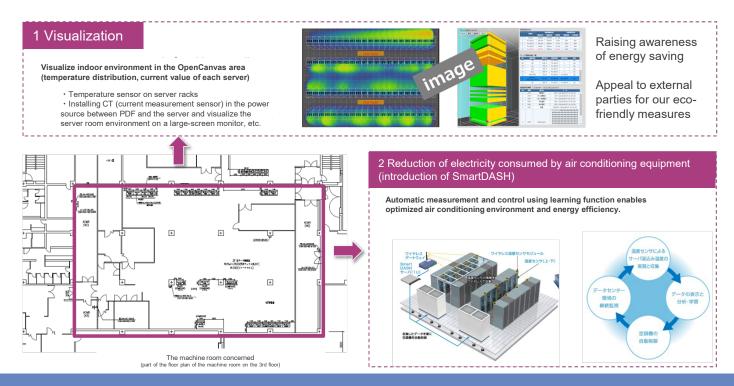
3. Energy-saving of IT equipmen

 Low power consumption, introduction of IT equipment capable handling high temperatures, and ensuring reliability

4. Green energy procurement

 Introduce renewable energy electricity, not only based or certifications, but quality considerations.

Improved operation (survey/improvement) & 2. new technology (SmartDash)



3. Purchasing green energy

As for important systems such as ANSER, OpenCanvas, and CAFIS, NTT DATA will purchase green energy to cover

the amount of electricity that cannot be made up for by energy reduction measures and preferentially use the energy for such systems.

Overview of MITAKA Data Center EAST and Green Initiatives

(Details will be explained in Agenda 4.Facility Introduction of Mitaka Data Center EAST.)

2-5. Overview of NTT DATA Mitaka Data Center East

Japan's largest and cutting-edge data center

(Total floor area: approx. 90,000 m², electricity receiving capacity: approx. 56,000 kVA) *Combined value with the West Building

Seismic isolation

Underground cable tunnel

Three substations
72-hour
continuous
operation
without refueling

High load 20 kVA High energy efficiency



Building	 Total floor area: 37,650 m² Maximum number of racks: 5,600 racks	
Power supply facility	 Maximum electricity receiving capacity: 41,000 kVA Emergency power generator continues to operate for 72 hours without refueling 	
Rack specs	Maximum 20 kVA/rack	
Air conditioning equipment	High energy efficiency using an outdoor air-cooling system (Direct use of outdoor air)	
Security	Complying with FISC guidelines ISO27001	
Network	 Corresponding to multicarrier networks/ NTT leading-in underground cable tunnel 	
DC facility standards	lity standards • J-Tier3+	
External certificate	• LEED(Gold), ISMS, BCMS	

2-6. Location of the Data Center and Planned Site for Building II

A site adjacent to the existing Mitaka building, which is one of the centers for NTT DATA's system development and operation

Access: About 30 minutes from JR Shinjuku Station, approximately 45 minutes from JR Tokyo Station.

 Disaster risks: The area is expected to suffer little damage from all kinds of disaster risks such as earthquakes, floods, liquefaction, tsunami, and traffic control.

Number of substations: Three



Year of completion:1980
Total floor area: 51,496 m²
Electricity receiving capacity: 15,000 kVA



Planned

site for

Building

EAST



MITAKA

NTT DATA Mitaka Data Center East Building

Year of completion: 2018 (Building II to be completed in

TOKYO

SHINJUKU

2023)

Total floor area: 37,650 m²

Electricity receiving capacity: 41,000 kVA

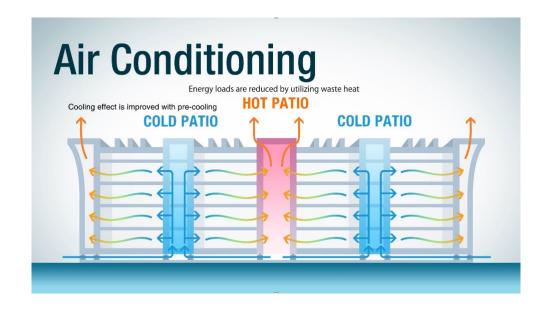
2-7. The Entire Building Is Designed to Serve as a Cooling Device

By making the most of natural energy

Power Usage Effectiveness

NTT DATA adopts its first side flow air conditioning system introducing outdoor air

- The system drastically lowers power required to transport cool air than the conventional underfloor air conditioning system and contributes to reducing environmental burden.
- The effects to increase space efficiency and energy efficiency make the data center more sustainable.



2-8. Metropolitan-type Green Data Center

Use of daylight for multiconcourse, exhaust heat from servers, and solar power enables us to realize net zero. *1

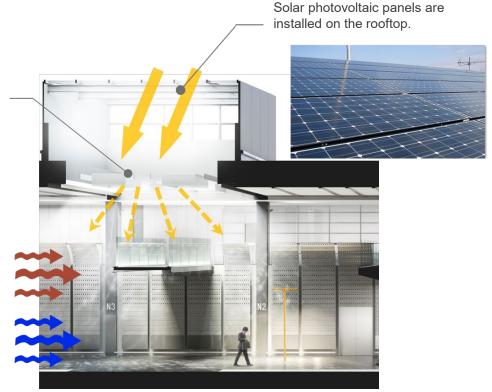
Amount of CO₂ to be reduced by solar photovoltaic panels a year: **16,146 kg** (FY2020 results)

Energy-saving lighting

A soft light emitted from the light diffusion system creates a bright space.

Energy-saving air conditioning

(Summer, spring, and autumn)
Use exhaust heat from servers for air heating.
(Winter)
Introduce outdoor air cooled by geothermal heat.



Renewable energy

Mitaka Data Center East received LEED GOLD certification

In recognition of Mitaka Data Center East's environmental performance such as the use of reclaimed water and highly efficient air conditioning system, the center received the LEED Version 4 Gold certificate, becoming Japan's first data center receiving the certificate.



LEED (Leadership in Energy & Environmental Design) is a system developed and operated by the U.S. Green Building Council to certify environmentally friendly buildings and area development, and they are rated according to scores.

^{*1:} Net zero was achieved only for the multiconcourse (common space on the third floor) not for the entire building.

Further Challenges to Be Greener

2-9. Use IoT to Sophisticate Air-Conditioning Control and Operation

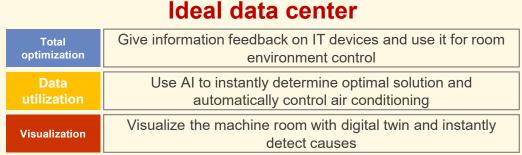
- Pursue safety and energy efficiency with an integrated operation making use of enhanced environmental durability of equipment.
- Integrate data center operations, IT, and facilities and work to realize the PUE 1.1 level.

Improving air conditioning operations in data centers
 Improve the exhaust heat in machinery rooms to promote energy sav

2. Utilizing the latest energy-saving technologies

- Control air conditioning according to IT load conditions, monitor resource management, and consider innovative energy-saving solution
- 3. Energy-saving of IT equipmen
- Low power consumption, introduction of IT equipment capable handling high temperatures, and ensuring reliability
- 4. Green energy procuremen
- Introduce renewable energy electricity, not only based on certifications, but quality considerations.(要確認)

Individual optimization Rules of thumb Potential Independent control systems for IT devices comprising the system and for facilities (room environment) Air-conditioning control counting on operators' experience and intuition Prolonged processes from the emergence of a problem to detection of cause and solution





2-10. Verification of New Technology That Will Change the Concept of Cooling in Data Center (liquid immersion cooling solution)

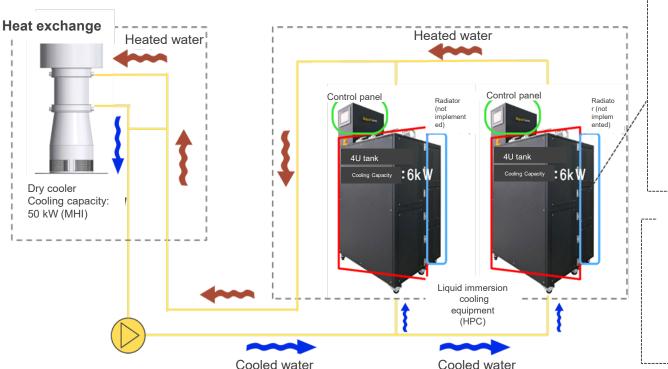
- Higher density of servers equipped with high-performance CPU and GPU at data centers
- Starting PoC using Mitaka East as a field with focus on the liquid immersion cooling technology as a next-generation cooling method that helps reduce environmental burden dramatically.

Improve the exhaust heat in machinery rooms to promote energy say
 of air conditioners

2. Utilizing the latest energy-saving technologies

- Control air conditioning according to IT load conditions, monitor resource management, and consider innovative energy-saving solution
- 3. Energy-saving of IT equipmen
 - Low power consumption, introduction of IT equipment capable o handling high temperatures, and ensuring reliability
 - Cyan analysis successors
 - Introduce renewable energy electricity, not only based on certifications, but quality considerations.(要確認)

Theoretically, energy efficiency is approx. PUE 1.06, making it possible to reduce GHG emissions from an existing data center by slightly more than 30%.







Joint verification was implemented in cooperation with manufacturers, IT equipment vendors, CPU vendors, etc.

















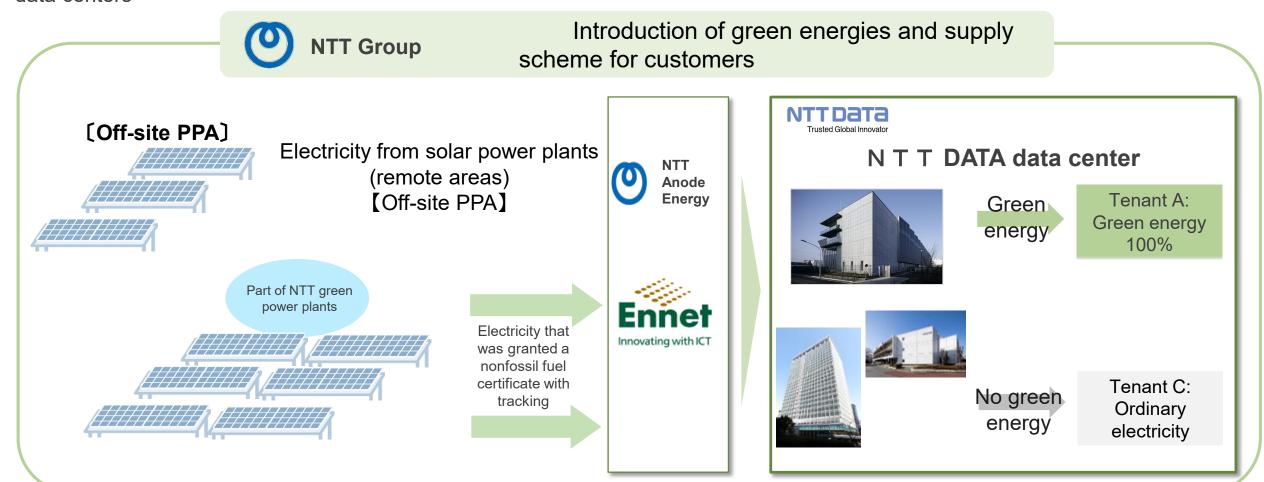
2-11. Active Introduction of Green Energies

- Focus on cooperation with NTT Group and utilize green energies in order for NTT DATA Group to achieve the SBT targets
- Make it possible to select from various green energies for respective customers using NTT DATA's data centers

- Improving air conditioning operations in data centers
 Improve the exhaust heat in machinery more to promote energy saying.
- 2. Utilizing the latest energy-saving technologies
 - Control air conditioning according to IT load conditions, monitor resource management, and consider innovative energy-saving solut
- 3. Energy-saving of IT equipme
 - Low power consumption, introduction of IT equipment capable handling high temperatures, and ensuring reliability

4. Green energy procurement

 Introduce renewable energy electricity, not only based or certifications, but quality considerations.(要確認)



2-12. Summary: Measures for Carbon Neutrality of Data Centers

NTT DATA's Green Initiatives

- Next Medium-term Management Plan will focus on two pillars of "digital" and "green" to expand business
- Aiming to realize net-zero through clients, society, and the supply chains of the Company
- Advanced implementation of energy reduction measures (1. improved operation (survey/improvement) + 2.
 new technology (SmartDash/air conditioning IoT) + 3. renewable energy (green certificate)) using the cloud
 common IT foundation (OpenCanvas).
- Using OpenCanvas as an ideal model for horizontal rollout, NTT DATA aims to achieve the SBT targets and carbon neutrality at data centers.

Overview of NTT DATA Mitaka Data Center East & Green Initiatives

- Japan's largest and cutting-edge data center
- Design the entire building as a cooling system, making the most of natural energy to achieve PUE = 1.3
 or less (design value)
- Use of daylight, exhaust heat from servers, and solar power. Received **LEED GOLD** certification

Further Challenges to Be Greener

- Pursue safety and energy efficiency making use of enhanced environmental durability of equipment by utilizing detailed information from IT devices controlled by AI operations.
- Integrate data center operations, IT, and facilities and work to realize the PUE 1.1 level.
- Starting PoC using Mitaka East as a field with **focus on the liquid immersion cooling technology** as a next-generation cooling method that helps reduce environmental burden dramatically.
- Focus on cooperation with NTT Group and utilize green energies in order for NTT DATA Group to achieve the SBT targets



Data Center Business Overview

March 16, 2022 Hiroyuki Norikane, Executive Manager, Data Center & Cloud Services Division, Consulting & Solutions NTT DATA Corporation

3-1. Consulting & Solutions Sector Organizational Structure (as of July 1, 2021)

Enterprise & Solutions Segment

Executive Vice President Isao Arima



Provides high value-added IT services that support business activities in the manufacturing, distribution, and service industries, as well as payment services and platform solutions such as credit cards that are linked to IT services in various fields.

Consulting & Solutions Sector

Senior Vice President Head of Consulting & Solutions Sector Head of Manufacturing IT Innovation Sector

Hiroshi Sugiyama



IT Services & Payments
Services Sector

Manufacturing IT Innovation Sector

Network Solutions Division

Provides network design, construction, operation, and monitoring as a centralized network outsourcing service

Data Center & Cloud Services Division

Providing IT infrastructure through data centers, cloud computing, and ITO business utilizing domestic and overseas offices

Facility Management Division

Provide highly reliable DC business in 17 company-owned buildings in Japan

Digital Business Solutions Division

IT consulting, system development and project management for digital business

Data & Intelligence Division

Creating customer value through the use of data by providing consulting, data analysis, infrastructure construction, solutions

Consulting Division

Proposing the next business challenges and solutions to the management of companies, and realizing them through the technology

Innovative Technology Strategy Office

Planning the strategies of next-generation technologies and business developing utilizing the technology

NTT DATA SMS

Providing system operation and maintenance services, and integrated solutions.

NTT DATA Malaysia

(*1)

Management of outsourcing in the APAC region and deployment of various solutions

NTT DATA Smart Sourcing

Integrated outsourcer combining business process outsourcing and web service related IT outsourcing

NTT DATA INTRAMART

Development of the package software; and sales, adoption, provision of its service/consultation/training

NTT DATA Mathematical Systems

Packaged software developments, sales, and consulting in business analytics domain

Realize

Data assessment, consulting, data integration and construction, data operation and management

QUNIE

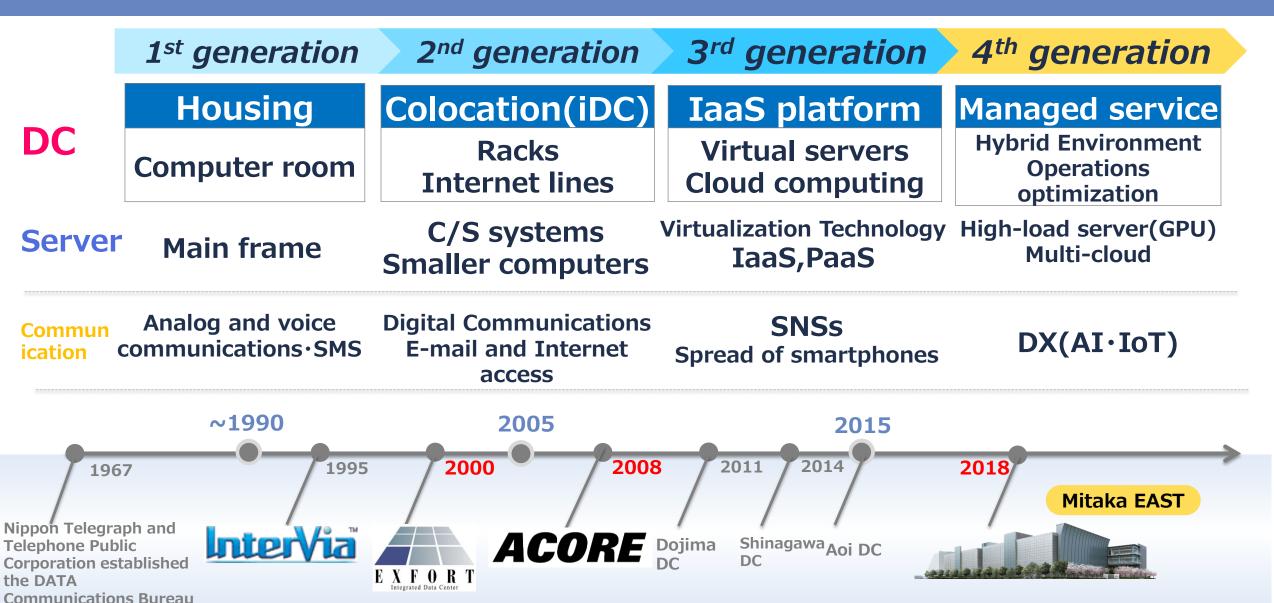
Providing consulting services to support the growth of Japanese companies and contribute to the development of the country and society

NTTDATA BIZINTEGRAL

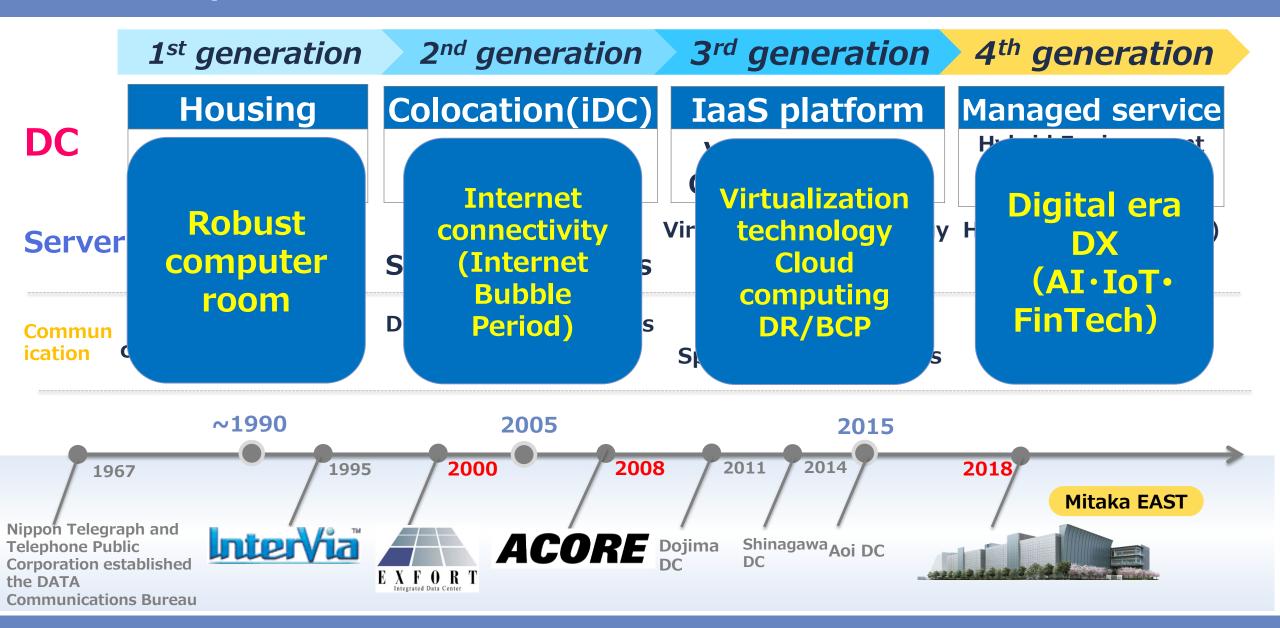
Planning and development of NTT DATA ERP "Biz∫, providing mainly for major Japanese and listed companies with annual sales of 50 billion yen to 1 trillion yen or more

(*1) Overseas group company

3-2. History of NTT DATA's Data Center Business



3-2. History of NTT DATA's Data Center Business



3-3. Definition and Business of Data Center Operator Classification

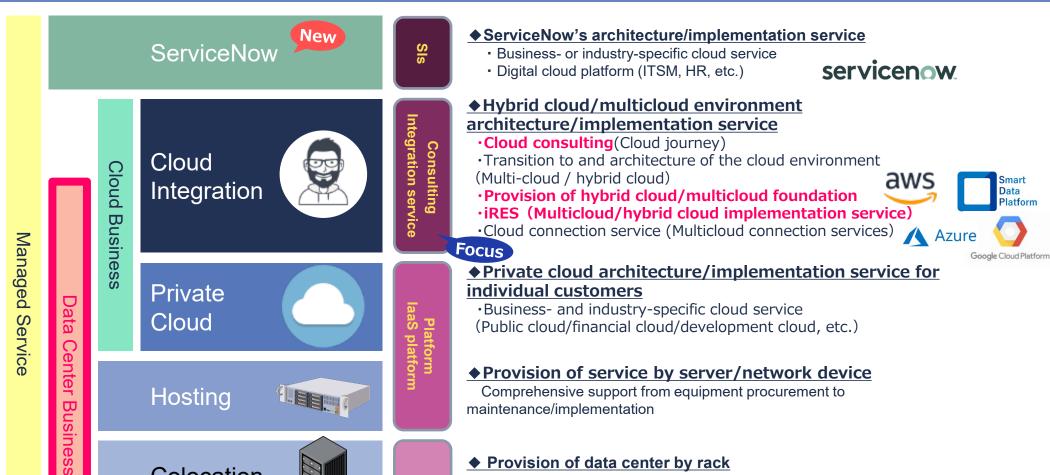
Systems Integrators'
Data Center

Telecom Companies'
Data Center

Companies specialized in Data Center

		NTTData	Systems Integrators accenture/NEC/NRI	Telecom Companies NTTCom/KDDI/SB	Companies specialized in DC @Tokyo/EQUINIX
	Business	support from application layer to infrastructure by providing	Providing services that meet a wide range of needs including IaaS and PaaS. Focusing on housing and outsourcing businesses.	Providing large-scale colocation DCs for cloud service providers by leveraging its network service advantages.	
	Target	Large-scale systems for clients (mission critical)Shared servicesIn-house cloud services	Large-scale systems for clients (mission critical)In-house cloud service	 Middle-scale systems for clients HyperScaler (OTT, etc.) In-house cloud service In-house communication facilities 	 Foreign companies (SaaS companies) HyperScaler (OTT, etc.) Data center companies (DC in DC)

3-4. Portfolio of Data Centers & Cloud Services



Customer (including inhouse users)

Colocation



Housing



Possible to add remote hand/operation agency services, etc

◆Provision of data center by room

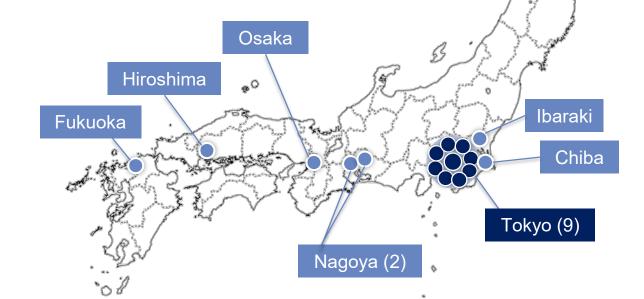
- ·Possible to customize the service according to facility, security, and other conditions.
- •Possible to provide the service in accordance with various requests and conditions of respective customers.

3-5. Data Centers in Japan

Data centers having a track record of stably operating mission critical systems

NTT DATA runs highly reliable data centers that have stably operated domestic mission critical systems for more than 30 years since the times of former Nippon Telegraph and Telephone Public Corporation on our own.

High reliability is realized by **offering comprehensive** services from application to facility.



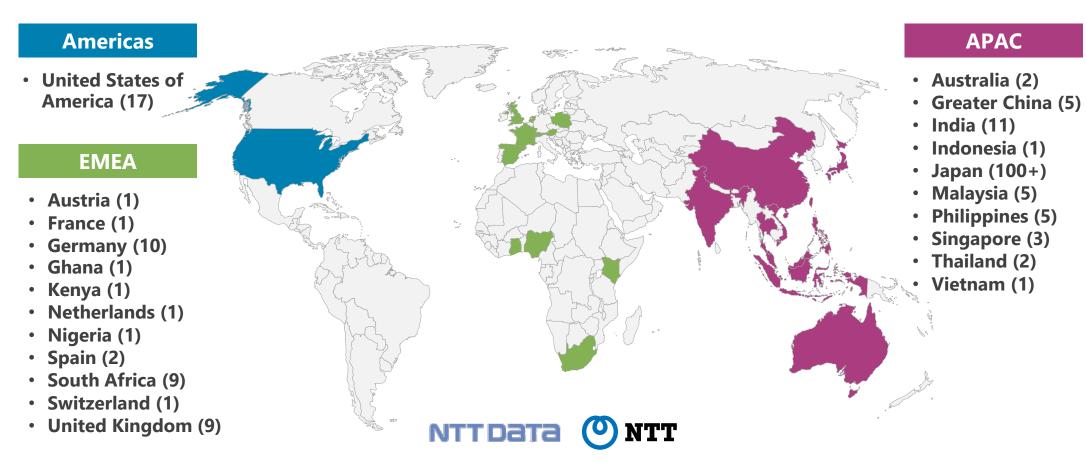
NTT DaTa operates

16
data centers
in Japan

- 16 buildings dedicated to data centers in Japan
- Total floor area: 600,000 m²
- Total floor area of data centers: 350,000 m²
- Japan's largest data center operator

3-6. NTT Group's Data Centers (Global)

NTT Group operates data centers in more than 189 places in 22 countries worldwide. We are able to offer NTT-standard quality data centers in locations needed by clients.

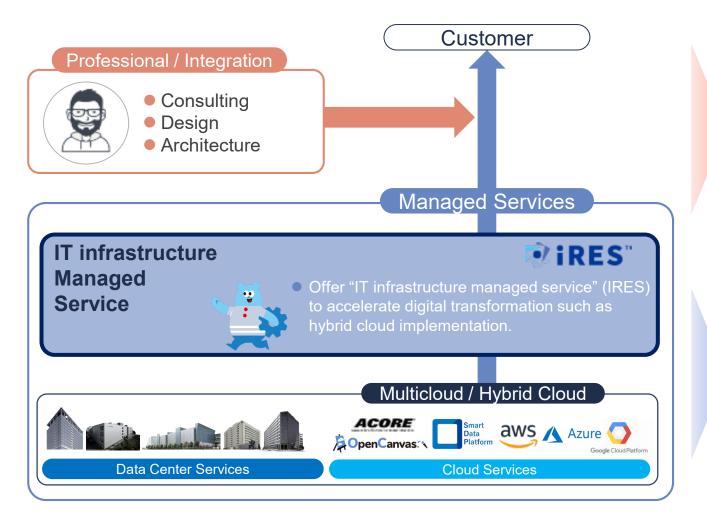


Note: Number mentioned in brackets represents the number of data centers located in respective countries

Data as of February 2022

3-7. Advantages of NTT DATA's Data Centers and Cloud Services

- NTT DATA can provide comprehensive and optimal services for clients' infrastructure foundation, from upstream-to downstream-layers.
- NTT DATA can respond to clients' business agility at a high service level by making effective use of its assets.



Professional / Integration

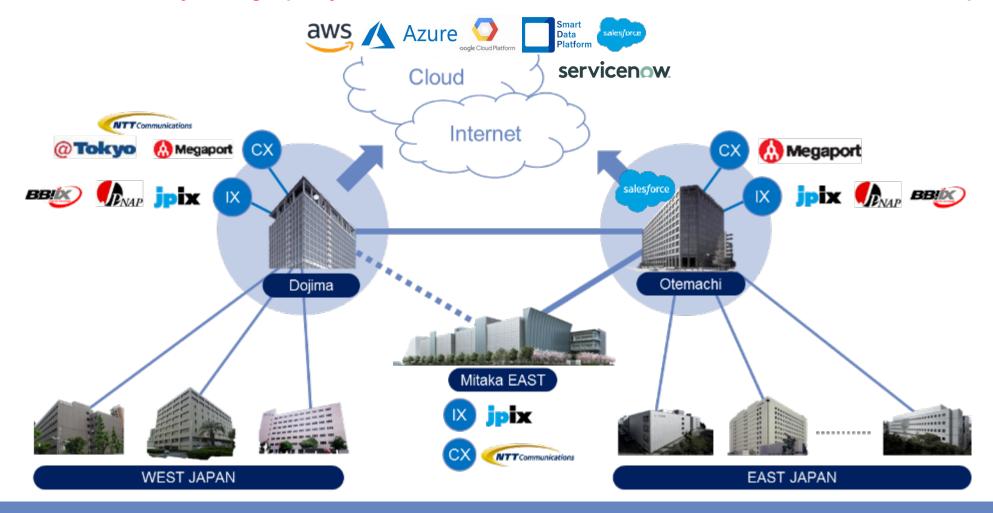
- Infrastructure optimization consulting. Infrastructure director grasp upstream needs.
- Use multicloud to offer optimal platforms.
- Use server aggregation and virtualization to help improve energy efficiency and eco-friendliness and respond to visualization of CO₂ emissions.

Managed Services

- Integrated management of implementation in the hybrid cloud environment
- Provision of high-quality implementation managed service using iRES
- Realization of excellent network connectivity

3-8. Strengths 1: Realization of Excellent Network Connectivity

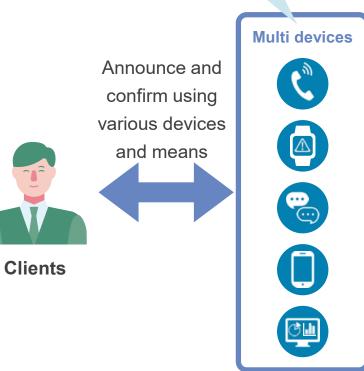
- Turning the Otemachi DC in eastern Japan and the Dojima DC in western Japan into centers for NW connectivity to connect respective data centers
- Otemachi and Dojima, both of which are carrier neutral, can <u>store cloud exchange (CX)</u> as well as <u>Japan's three major IX</u>, making it possible to <u>offer low latency and high-quality environment for the Internet and various cloud services at reasonable prices</u>.



3-9. Strengths 2: NTT DATA Offers High-quality Implementation Managed Service with Comprehensive Managed Service "iRES"

- Although IT departments of respective companies have individually operated various and multivendor IT infrastructure environments such as onpremise and cloud thus far, NTT DATA will operate these environments in an integrated manner and accelerates clients' business DX.
- iRES Observability service helps shorten hours to recover from failures and prevent users from suffering damage from declining service levels and performance.

Realize communications for improving UX Real-time visualization of service



POINT 2

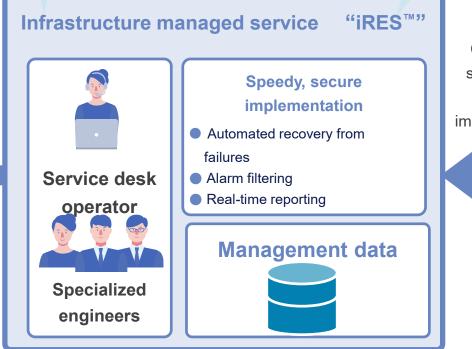
Responses by experienced system engineers and operators

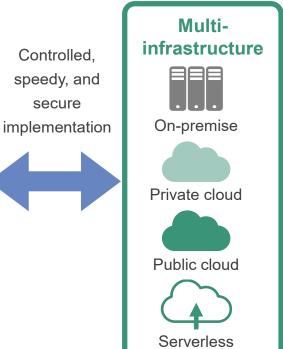
Fully support clients from consulting for optimization to implementation

POINT 3

High-quality and speedy implementation using digital technology

Minimize service suspension time





3-10. NTT DATA's Cloud Strategy

"Hybrid cloud strategy" to offer comprehensive services by carefully determining IT platforms best suited for the needs of respective clients.





Realize both agility and safety/security

Multicloud talent

Portability using containers

Multivendor

Hybrid cloud Governance of various environments (implementation and security)



Digital agility

Easiness of extension, introduction advanced technologies

으

Data analysis

Clerical information

for analysis

Information Public cloud

Alliance strategy with cloud vendors





Differentiation strategy using NTT DATA's cloud (reliability/robustness/transparency)







community cloud

Give top priority to transparency of foundation/implementation, special requirements, and safety/security and seamless service provision

Original implementation

products

Information on high-rate conversion into

Personal information

Strictly information

One-on-one response, transition/operability, security

SLA/individual requirements

Partner ranking

AWS · Azure



Highest partners

Strategic alliance



Digital business collaboration AWS · Azure

Certified engineers



AWS - Azure Largest scale in Japan

3-11. ServiceNow Business (ServiceNow Business Office was established in January 2021)

• NTT DATA combines ServiceNow's latest digital technology with the business know-how and IT use experience that we have accumulated for many years to develop industry-specific services, so that we can help clients' DX.



Creator Workflow Award awarded

NTTD

Chadler Washillow

Digital workflow foundation to create excellent experience, offering low-code platform to increase productivity

servicenow



Experience of using IT in a wide range of businesses and technological capabilities
Utilization/introduction know-hows of
ServiceNow

A team of 150 ServiceNow engineers and consultants leads the business.

① Digital cloud platform

Create excellent experience and offer digital workflow that helps increase productivity

IT business Productivity improvement

Enhancement of customer experience

Enhancement of employee experience

2 Industry-specific service

Develop services to address issues and conditions specific to business environments of respective industries

Telecom

Food

Medicine/ healthcare

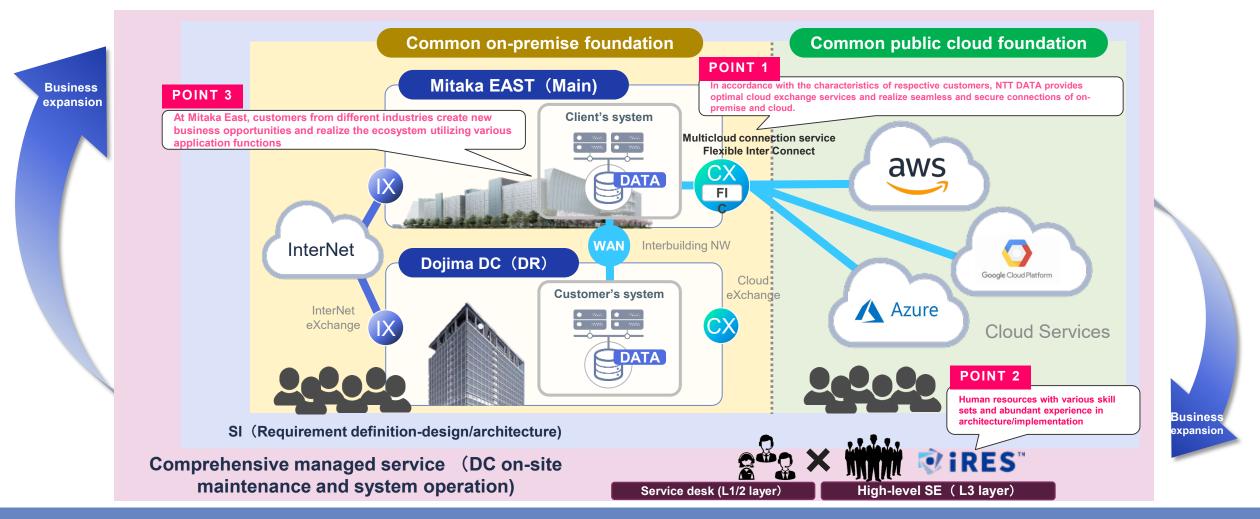
Government agencies

Financial

. . .

3-12. Example of Introduction of Infrastructure Solution Business Centering on Data Centers: For the Distribution and Manufacturing Industries

- In a project to build a hybrid cloud common foundation to achieve DX, NTT DATA succeeded in expanding business by providing a comprehensive managed service centering on the provision of data center services and going beyond borders of SI business, on-premise and cloud.
- NTT DATA achieves both security and flexibility and provides solutions to help realize DX of the customer's business on a continuous basis.



3-13. Summary: Data Center Business

History of the Data Center Business

⇒Updating DC functions in response to market changes and expanding services to promote DX.

Definition and Business of Data Center Operator Classification

⇒Provide tailored services for each target clients of three categories; System integrators, telecom, and DC company

Service Portfolio

⇒NTT DATA can provide full support services from facility layer, cloud integration, to managed services.

Location of the Data Center

⇒NTT Group operates 16 DCs in Japan and about 190 DCs worldwide.

Strengths of the Data Center and Cloud Service

⇒Provide comprehensive and optimal services for client's infrastructure foundation, from upstream- to downstream layers, which suits for its business needs.

NTT DATA's Cloud Strategy

⇒"Hybrid cloud strategy" to offer best IT platforms suited for the needs of respective clients.

ServiceNow Business

⇒To help clients' DX, we utilize ServiceNow's latest digital technology with our IT business experiences

Example of Introduction of Infrastructure Solution Business

⇒Succeeded in expanding business by providing a comprehensive managed service centering on the provision of data center services and going beyond borders of SI business, on-premise and cloud.

NTTData

Trusted Global Innovator

